



## **Covid -19 Safety Plan 2022**

Here at Epic Fishing Trips, we are proud to be an award nominated fishing trip operator, rated the number one fishing trip in Wales. We have got to where we are today by not only running our famous Epic fishing trips but also by being unquestionably professional in all that we do.

So, we have prepared this detailed Covid-19 Safety Plan to keep you, our customers, safe whilst aboard. We commit to regularly reviewing this document and updating it when necessary. We have produced this document in line with current Welsh Government guidance and with reference to other similar businesses and our governing bodies including our licencing authority the Yacht Designers and Surveyors Association.

We would like to gently remind you that it is ultimately your own responsibility to ensure your own safety and that of people around you and kindly ask to please be thoughtful and considerate. By arriving at our boat 'Legend of New Quay' you are stating that you are free of Covid-19 symptoms. In return we promise to keep you as safe as we can whilst in our care.

### **Customer management**

We use telephone and online booking systems. If we have need to meet you prior to your trip, we will always do so outdoors and in a socially distanced manner.

As we pre book all trips, we will be able to pre share all relevant joining instructions including car parking, access to the pier and boarding instructions with you. Clear instructions will be provided (either over the telephone or by email) and will include the most recent and relevant guidance from Welsh Government in respect of the ongoing Covid-19 pandemic. We will facilitate your access to our vessel in a safe and managed manner.

We will keep the booking detail of your group for 21 days in case further contact be required by track and trace.

## **Disabilities**

People with disabilities are always welcome on our trips. We are pleased to help your boarding and look after you whilst aboard. However physical help by our staff is regrettably not possible during the Covid-19 pandemic.

We would recommend that your group is fully equipped and able to support you (including, if necessary, being able to lift you onto our boat) and that you come and check out pier access and boat access prior to booking.

If this is not possible sadly at this time, we kindly ask you to come back again another time when we will willingly help you get aboard safely.

## **Booking & travel**

By arriving at our boat 'Legend of New Quay' you are stating that you are free of Covid-19 symptoms. In return we promise to do all we can to keep you all safe whilst in our care. Current Government guidance states that you should not leave home if you or someone you live with has any of the following: a high temperature, a new, continuous cough, a loss of, or change to, your sense of smell or taste. Certainly, do not book a fishing trip! This advice may change at any time and we ask you to pay close attention to all the guidance that flows from the Welsh Government.

## **Aboard**

1. We will keep 'Legend of New Quay' even more sparkingly clean and fully disinfect her at the end of every day.
2. World Health Organisation approved hand sanitiser will be aboard to use and we will invite you to do so upon boarding. Keeping your hands clean is known to protect against virus transmission.
3. Access to the wheelhouse will not be allowed. And the toilet will be out of bounds except in an emergency.
4. A socially distanced safety briefing will be given in normal format at departure.

**A final reminder** - Epic Fishing Trips have the right to refuse bookings/boarding if we believe that any of the guidelines within this Safety Plan or those published by Government are breached. Your safety and that of our staff is very important to us.